

LODGING A COMPLAINT WITH VOLLEYBALL MANAWATŪ

August 2026

A member or officer of Volleyball Manawatū has the right to lodge a complaint about any other member or officer.

If the complaint is oral, Volleyball Manawatū will conduct an informal enquiry and attempt to resolve the issue.

If the complaint is written, it must be addressed to the Volleyball Manawatū Board and it must allege that:

- a) a member or an officer has engaged in misconduct; or
- b) a member, officer or Volleyball Manawatu has breached, or is likely to breach, a duty under the constitution or the Incorporated Societies Act; or
- c) a member's rights or interests as a member have been damaged or members' rights or interests generally have been damaged;

The complaint must set out:

- a) the allegation to which the dispute relates and who the allegation is against; and
- b) any other information reasonably required by Volleyball Manawatu.

Volleyball Manawatu may decide not to proceed with a matter if:

- a) the complaint is trivial;
- b) the complaint does not appear to disclose or involve any allegation of the following kind:
 - i. any material misconduct;
 - ii. any material breach or likelihood of material breach of a duty under the constitution or the Incorporated Societies Act; or
 - iii. any material damage to a member's rights or interests or members' rights or interests generally;
- c) the complaint appears to be without foundation or there is no apparent evidence to support it;
- d) the person who makes the complaint has an insignificant interest in the matter;
- e) the conduct, incident, event, or issue giving rise to the complaint has already been investigated and dealt with under the constitution;
- f) there has been an undue delay in making the complaint; or

- g) it has been determined that another authority is responsible for the complaint, for example the Sport Integrity Commission.